

# Elisa Omaguru Kotituki – help in your home all across Finland

## Price list

The total price of the Kotituki service always consists of a service visit fee and delivered services charged in accordance with the price list below.

Installation Services	Price	Description
Computer setup	59 €	Setting up a new computer ready for use
Device setup	31 €	Setting up a new device ready for use
Software installation	31 €	Installing software (does not include operating systems) on a device of your choice
Security software installation	31 €	Installing security software and updating virus signatures
Broadband installation	39 €	Setting up a broadband subscription delivered to your home ready for use
LAN configuration	59 €	Connecting devices of your choice to create a local area network in your home
Device package installation	50 €	Installing a configuration (e.g. entertainment system) ready for use

Service Packages	Price	Description
Sorting out home wireless network	50 €	Ensuring the functionality of the wireless network throughout your home*
Kotituki service 30 minutes	49 €	Other IT help (unspecified)
Virus removal	49 €	Removing viruses and malware from a computer
Copying files	31 €	Copying files of your choice to a physical location or cloud service
Software updates	31 €	Installing the latest updates to the software of your choice
Quick computer maintenance	39 €	The most important procedures to boost computer performance
Basic computer maintenance	69 €	Comprehensive maintenance to boost computer performance

Service visit fee	Price	Description
Region 1	54 €	Travel and fixed costs
Region 2	69 €	Travel and fixed costs
Region 3	79 €	Travel and fixed costs
Region 4	99 €	Travel and fixed costs

Other Services	Price	Description
Express delivery 4h	109 €	Our specialist will arrive within four hours of your order (must be ordered by phone)
Express delivery 12h	39 €	Our specialist will arrive within twelve hours of your order

The price of the express delivery is added to the total price of the service (service visit fee + ordered services)

Example: Setting up a broadband subscription with 12-hour express delivery costs EUR 132 in Tampere.  
(express delivery EUR 39 + service visit fee EUR 54 (region 1) + setting up a broadband subscription EUR 39)

\* Possible accessories are charged separately